

Summer Employment Opportunity

Roam Street Team

Tourism Kamloops Visitor Experience Ambassador

The Roam Street Team, which is made up of our Visitor Experience Ambassadors, promotes Kamloops attractions, sports tournaments, and cultural events. Our team manages our Mobile Visitor Center (located at Riverside Park), answers visitor questions, pops up at events, leads cultural tours - and a heck of a lot more!

We are hiring Roam Street Team members who are passionate about Kamloops and supporting remarkable visitor experiences. If you enjoy sharing local knowledge, assisting with events, and helping people find their way, we'd love to hear from you!

Tourism Kamloops is an equal opportunity employer. Our team and our visitors come from all walks of life, and so you do. We believe diversity and unity amongst our teams leads to remarkable visitor experiences.

Job Perks

- \$21/hour wage
- Contract completion bonus
- Working alongside a great team!
- Incentives for working hard & meeting goals (hello free tickets!)
- Behind-the-scenes access at local events and attractions
- Letter of recommendation provided for team members who work the entire season

Dates:

May 4 - September 7, 2026
(subject to change)

Hours:

Full time: 35 - 40 hours per week
Part Time: ~20 hours per week

Reporting to:

Visitor Experience Specialist

Hours of Operation:

6 - 7 days per week (subject to change)
+ opportunity to work at community events

Primary Location:

Riverside Park

Secondary Location:

Tourism Kamloops Office & Community Events

You will

- Identify visitor needs and provide accurate visitor information including advice for directions, accommodation, and events in a friendly and timely manner
- Work from a seasonal stationary Visitor Centre (Riverside Park)
- Responsibly manage merchandise inventory and sales (potential to manage local equipment rentals)
- Operate and maintain the company Jeep
- Set up our pop-up Visitor Centre at various locations
- Lead cultural tours in Downtown Kamloops
- Work in outdoor conditions for the majority of shifts
- Conduct visitor surveys and collect data
- Submit monthly statistics to Destination British Columbia
- Engage with visitors and locals through phone, email, and social media communication
- Visit local tourism partners to provide resources and identify needs
- Collaborate with local culture and community groups to support their events
- Collaborate with team members by providing constructive feedback & new ideas
- Support the marketing team as needed through content collection at events
- Work alongside our volunteer visitor ambassador team and other cultural community teams
- Support other departments with administrative tasks as required

You are

- Excellent in customer service or have previous visitor servicing experience
- Strong in digital communication, Microsoft Office, and Google Drive
- An out-of-the-box thinker
- Confident asking for additional support, training, and clarification
- Confident navigating with maps in urban, rural, and remote areas
- Self-aware to work in a fast-paced environment and quick to take initiative in slow times
- Knowledgeable about local attractions and events

You have

- Class 5 driver's license with a clean abstract
- A valid Social Insurance Number and are legally entitled to work in Canada
- Availability to work weekends and statutory holidays
- Preference given to applicants who meet [Canada Summer Jobs](#) requirements

We provide

- Industry Familiarization Tour(s)
- SuperHost certification
- Destination BC's Visitor Services Basics Certification



Sound like you?

Please send the following to justint@tourismkamloops.com with the email subject line: Roam Street Team Job Opportunity.
Application closing date: Friday, April 3, 2026

- Video resume OR cover letter & resume explaining why you'd be a good fit!
- Availability from May - September
- Accessibility considerations